**RAWALPINDI INSTITUTE OF CARDIOLOGY**

**RAWAL ROAD, RAWALPINDI.**

**PH: 051-9281111**



**BIDDING DOCUMENT**

**OF**

**SECURITY SERVICES**

**(FOR THE FINANCIAL YEAR 2023-24)**

# PAGE MARKING / INDEX CERTIFICATE

I Mr. / Miss / Mrs. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ do hereby certify on the behalf of M/S (firm name)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ that the bidding documents submitted for tender of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ contain total pages \_\_\_\_\_\_\_\_\_\_\_.

Moreover, the page marking is done and index has been prepared which is marked as page no \_\_\_\_\_\_\_\_\_\_.

Name of authorized person \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Designation \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

CNIC No. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Mailing Address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact No. (Land Line) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact No. (Mobile) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

E-mail Address \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**NOTE:**

***Technical Bid should be properly tagged / binding / page numbering, otherwise the procuring agency has right to reject the bid and its decision will be final which cannot be challenged in any court of law.***

**Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Stamp (Firm) \_\_\_\_\_\_\_\_\_\_\_\_**

**Dated \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**COPY OF CNIC (ATTACH HERE)**

**Name :\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Father Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**CNIC No. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Address. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**(Mandatory to attach copy of CNIC)**

**ORIGINAL TENDER PURCHASE RECEIPT (ATTACH HERE)**

**Tender Fee Receipt No. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Amount Rs. \_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**(Mandatory to attach Original Purchase Receipt)**

**COPY OF BID SECURITY (ATTACH HERE)**

**Bank Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Call Deposit Receipt / Bank Guarantee No: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Amount of Bid Security: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**(Mandatory to attach copy of bid security)**

**Table of Contents**

Important Note: ... ..4

Applicability of Punjab Procurement Rules, 2014... .. 4

1. Invitation to Bid... . 5

2. Bidding Details (Instruction to Bidders) ... ... 6

TERMS AND CONDITIONS OF THE TENDER... . 8

3. Definitions... . 8

4. Headings and Titles... .. 8

5. Notice ... .. 9

6. Tender Scope ... .. 9

7. Tender Eligibility ... .. 9

8. Tender Cost ... .. 9

9. Joint Venture... .10

10. Examination of the Tender Document... . 10

11. Clarification of the Tender Document... .10

12. Amendment of the Tender Document ... ..10

13. Preparation / Submission of Tender ... .. 10

14. Tender Price ... ..13

15. Tender Security ... ... 13

16. Tender Validity ... ... 14

17. Modification / Withdrawal of the Tender ... ..14

18. Opening of the Tender... .14

19. Clarification of the Tender... .14

20. Determination of Responsiveness of the Bid (Tender) ... ... 14

21. Correction of errors / Amendment of Tender ... ..15

22. Rejection / Acceptance of the Tender ... ..16

23. Acceptance Letter (Letter of Intent)... .16

24. Performance Security ... ... 16

25. Redressal of grievances by the procuring agency ... ..17

TERMS & CONDITIONS OF THE CONTRACT ... ..18

26. Contract ... ... 22

27. Contract Documents and Information ... ..22

28. Contract Language... .22

29. Standards... .22

30. Patent Right ... ... 22

31. Execution Schedule ... ... 22

32. Payment... ... 22

33. Price ... ..23

34. Contract Amendment ... ... 23

35. Assignment / Subcontract ... ..23

36. Extensions in time for performance of obligations under the Contract ... ..23

37. Liquidated Damages... .24

38. Blacklisting ... ... 24

39. Forfeiture of Performance Security ... ..24

40. Termination for Default ... ..24

41. Termination for Insolvency ... ... 25

42. Termination for Convenience ... ..25

43. Force Majeure ... ..25

44. Dispute Resolution... .25

45. Statutes and Regulations... .25

46. Taxes and Duties... .26

47. Contract Cost ... ... 26

48. The Client... ... 26

49. Authorized Representative... .26

50. Waiver ... ..26

51. Training ... ... 26

Special Stipulations ... ... 2

Annexure-A........................................................................................................................................................

Annexure-B ... ... 40

CATEGORY: SECURITY SERVICES ... ..40

Technical Proposal... .40

Evaluation Criteria... .42

Financial Proposal ... ..44

Scope of Work ... ... 49

Annexure-C ... ... 52

Annexure-D ... ... 53

Annexure-E... ... 56

Annexure-F... ... 57

Annexure-G... .58

Annexure-H... .59

Annexure-I... ... 6

Annexure-J... ...

Annexure-k... ...

**Important Note:**

Bidders must ensure that they submit all the required documents indicated in the Bidding Documents without fail. Bids received without, undertakings, valid documentary evidence, supporting documents and the manner for the various requirements mentioned in the Bidding Documents or test certificates are liable to be rejected at the initial stage itself. The Bidder for scrutiny hereinafter should submit the data sheets, valid documentary evidences for the critical components as detailed. It is intimated that no objection shall be entertained regarding the terms and conditions of the Bidding Document at the later stages during tender process.

**Applicability of Punjab Procurement Rules, 2014 (amended)**

This Bidding Process will be governed under Punjab Procurement Rules, 2014, as amended from time to time and instructions of the Government of the Punjab received during the completion of the project.

**BID DATA SHEET**

|  |  |  |
| --- | --- | --- |
| **ITBRef** | **Description**  | **Detail** |
| N/A | Bid reference number | **RIC/PO/3205/23 Dated 13-04-2023**  |
| N/A | Commencement of sale of Bidding Document | After One days of publishing of advertisement in newspaper.  |
| N/A | Last date of sale of Bidding Document | **26-04-2023, 02:00 PM** |
| ITBClause24 | Last date and time for the receipt of biddingDocument | **27-04-2023, 11:00 AM** |
| N/A | Pre-bid meeting date, time and venue | **18-04-2023, 11:00 AM** at Purchase Office of RIC Rwp |
| ITBClause27 | Date, time and venue of opening of technicalBids | **27-04-2023, 11:30 AM** at MS Office of RIC, Rwp |
| ITBClause16 | Bid currency | PKR |
| ITBClause13 | Language of bid | English or Urdu |
| ITBClause20 | Amount of bid security | 2% of the estimated price**(Estimate Price: Rs. 42,000,000)** |
| ITBClause21 | Bid validity period | 180 Days |
| ITBClause09 | Bidding procedure | Single stage–TwoEnvelop procedure |
| ITBClause27 | Address for communication:**Medical Superintendent** **Rawalpindi Institute of Cardiology****Rawal Road, Rawalpindi** |

1. **Invitation to Bid**
	1. **PPRA Rules to be followed**

Punjab Procurement Rules 2014 will be strictly followed. These may be obtained from PPRA’s website:

<http://ppra.punjab.gov.pk/PublicPages/prorules1.aspx>

In this document, unless otherwise mentioned to the contrary, "Rule" means a Rule under the Punjab Procurement Rules 2014.

* 1. **Mode of Advertisement(s)**

As per Rule 12(1), this Tender is placed online at PPRA's website, as well as advertised in print media. As per Rule 12(3), this Tender is placed online at the PPRA’s website [www.ppra.punjab.gov.pk](http://www.ppra.punjab.gov.pk/)& also available on [www.ric.gop.pk](http://www.ric.gop.pk) Tender document carrying all details can be downloaded from these websites. All prospective bidders are required to register themselves with Account Office, RIC at above given address, **deposit Rs. 1000/-** and get the deposit slip which must accompany the bids, else-wise the bid will stand rejected.

* 1. **Type of Open Competitive Bidding**

As per rule, Single Stage - Two Envelope Procedure shall be followed. This is as follows:

* The bid shall comprise of a single package containing two separate envelopes. Each envelope shall contain separately the financial proposal and the technical proposal;
* The envelopes shall be marked as “**FINANCIAL PROPOSAL”** and “**TECHNICAL PROPOSAL**” in bold and legible letters to avoid confusion;
* Initially, only the envelope marked “**TECHNICAL PROPOSAL**” shall be opened;
* The envelope marked as “**FINANCIAL PROPOSAL**” shall be retained in the custody of the procuring agency without being opened;
* The Purchaser shall evaluate the technical proposal in a manner prescribed in Section 7, 13, 20, Annexure-A and Annexure-B of this document, without reference to the price and reject any proposal which does not conform to the specified requirements as listed in said sections. During the technical evaluation no amendments in the technical proposal shall be permitted;
* The financial proposals of technically qualified bidders shall be opened publicly at a time, date and venue announced and communicated to the bidders in advance;
* After the evaluation and approval of the technical proposal the procuring agency, shall at a time within the bid validity period, publicly open the financial proposals of the technically accepted and qualified bids only. The financial proposal of bids found technically non-responsive shall be returned un-opened to the respective bidders.
* In accordance with these rules, interested companies (hereinafter referred to as “Bidders”) applying for bids should submit two separate bids/envelopes for Financial Proposal and Technical Proposal.
1. **Bidding Details (Instruction to Bidders)**

All bids must be accompanied by a call deposit (CDR) / Bank Guarantee of 02% of Estimated Price **(Estimate Price: Rs. 42,000,000)** in favor of “Executive Director Rawalpindi Institute of Cardiology”. The bids along with the CDR / Bank Guarantee, Tender Forms, Affidavits, etc., must be delivered into the Tender Box placed at Purchase Office of Rawalpindi Institute of Cardiology, Rawal Road Rawalpindi on or before **11:00am 27-04-2023**. The Technical bids will be publicly opened in the Conference Room at Rawalpindi Institute of Cardiology, Rawal Road Rawalpindi, at **11:30 am** on the same day.

Queries of the Bidders (if any) for seeking clarifications regarding the specifications of the services must
be received in writing to the office Executive Director Rawalpindi Institute of Cardiology, Rawal Road Rawalpindi within five working days from the date of Tender advertisement. Any query received after five working days shall not be entertained. All queries shall be responded to within due time. RIC will host a Q&A session at RIC **on 18-04-2023 at 11:00 am**.

The bidder must submit bids on the basis of complete fulfillment of requirements. Failure to meet this condition will cause disqualification of the bidder. The bidder shall submit bids which comply with the Bidding Document. Alternative bids will not be considered. The attention of bidders is drawn to the provisions of Clause on “Determination of Responsiveness of Bid” regarding the rejection of Bids, which are not substantially responsive to the requirements of the Bidding Document.

The Primary Contact & Secondary Contact for all correspondence in relation to this bid is as follows:

**Primary Contact**

Medical Superintendent,

Rawalpindi Institute of Cardiology,

Rawal Road Rawalpindi.

Bidders should note that during the period from the receipt of the bid and until further notice from the Primary Contact, all queries should be communicated via the Primary Contact and in writing only. In the case of an urgent situation where the Primary Contact cannot be contacted, the bidder may alternatively direct their enquiries through the Secondary Contact.

Bidders are also required to state, in their proposals, the name, title, fax number and e-mail address of the bidder’s authorized representative through whom all communications shall be directed until the process has been completed or terminated.

The Purchaser will not be responsible for any costs or expenses incurred by bidders in connection with the preparation or delivery of bids. As authority competent to accept the tender, the Purchaser reserves the right to cancel the tender, accept or reject one or all bids without assigning any reason thereof.

Failure to supply required services within the specified time period will invoke penalty as specified in this document. In addition to that, Call Deposit (CDR) / Bank Guarantee amount will be forfeited and the company will not be allowed to participate in future tenders as well.

**TERMS AND CONDITIONS OF THE TENDER**

1. **.**
2. **Definitions**

In this document, unless there is anything repugnant in the subject or context:

1. Client/Procuring Agency/Purchaser means the Rawalpindi Institute of Cardiology (RIC)or any other person/entity for the time being or from time to time duly appointed in writing by the Purchaser to act as Purchaser for the purpose of the contract.
2. “Confirmation” means confirmation in writing.
3. “Contractor/Bidder/Bidder” means an entity/company/organization that is a registered bidder with the Purchaser and has submitted its bid as per the criteria/specifications listed.
4. “Contractor” means any entity or person that may provide or provides the services to any of the public sector organization under the contract.
5. “Contract” means the contract proposed to be entered into between the procuring entity and the Bidder, including all attachments, appendices, and all documents incorporated by reference therein.
6. “Contract Price” means the price payable to the Contractor under the Contract for the full and proper performance of its contractual obligations.
7. “Day” means a standard business working day.
8. “Fraudulent and Corrupt practices” will have the same bearing and meaning as are defined in the Punjab Public Procurement Consultancy Services Rules
9. “Government” means the Government of Punjab.
10. “In writing” means communicated in written form e.g., by mail, e-mail or fax, delivered with proof of receipt.
11. “Person” individual, association of persons, firm, company, corporation, institution and organization, etc. having legal capacity.
12. “Personnel” means professionals and support staff provided by the bidder that are assigned to perform the Services or any part thereof.
13. "Pre-Bid Conference" means the meeting conducted by the procuring entity prior to actual date of bid opening.
14. “Procurement Methods” means any one of the procurement modes / methods as provided in the Punjab Procurement Rules 2014 published by the Punjab Procurement Regulatory Authority (PPRA), Government of Punjab.
15. “Proposal” means the Technical Proposal and the Financial Proposal for the provision of the Services submitted by a bidder in response to RFP.
16. “RFP” means Request for Proposals, including any amendments that may be made by the procuring entity for the selection of bidder.
17. “SBD” means Standard Bidding Documents.
18. “Services” means the tasks to be performed by the bidder pursuant to the Contract as listed under Annex-A.
19. "Works" means work to be done by the Contractor under the Contract.
20. **Headings and Titles**

In this document, headings and titles shall not be construed to be part thereof or be taken into consideration in the interpretation of the document and words importing the singular only shall also include the plural and vice versa where the context so requires.

1. **Notice**

In this document, unless otherwise specified, wherever provision is made for exchanging notice, certificate, order, consent, approval or instructions amongst the Contractor, the Purchaser and the Client, the same shall be:

* in writing;
* issued within reasonable time;
* served by sending the same by courier or registered post to their principal office in Pakistan or such other address as they shall notify for the purpose; and
* The words "notify", "certify", "order", “consent”, “approve”, "instruct", shall be construed accordingly.
1. **Tender Scope**

Rawalpindi Institute of Cardiology (RIC), (hereinafter referred to as “the Purchaser”)
invites / requests Proposals (hereinafter referred to as “the Tenders”) for supply of Security Services at Rawalpindi Institute of Cardiology (RIC) Rawal Road Rawalpindi outlined in this tender document.

1. **Tender Eligibility**

Eligible Bidder is a Bidder who:

* Companies which are validly registered with sales tax and income tax departments and having sound financial strengths can participate.
* Has a registered office in Pakistan;
* Has required relevant experience as mentioned vide Section 7,13, 20, Annexure-A & B;
* Has valid authorization in Pakistan (if applicable).
* Has the required relevant qualified personnel and enough strength to fulfill the requirement of assignment as mentioned vide Annexure-A & B.
* Is manufacture of Goods / provider of Services or authorized dealer / agent of original manufacturer of Goods / provider of Services as mentioned vide Annexure-A & B.
* Conforms to the clause of “Responsiveness of Bid” and as per Annexure-A & B given herein this tender document.
* Goods and Services can only be supplied / sources / routed from origin in “eligible” member countries.
	+ Eligible” is defined as any country or region that is allowed to do business in Pakistan by the law of Government of Pakistan.
	+ "Origin" shall be considered to be the place where the Goods are produced or from which the Services are provided. Goods are produced when, through manufacturing, processing or substantial and major assembling of components, a commercially recognized product results that is substantially different in basic characteristics or in purpose or utility from its components.
1. **Tender Cost.**

The Bidder shall bear all costs / expenses associated with the preparation and submission of
the Tender(s) and the Purchaser shall in no case be responsible / liable for those costs / expenses.

1. **Joint Venture.**

Joint venture or partnership firms are not eligible for this tender.

1. **Examination of the Tender Document.**

The Bidder is expected to examine the Tender Document, including all instructions and terms and conditions.

1. **Clarification of the Tender Document**

The Bidder may require further information or clarification of the Tender Document, within 05 working days of issuance of tender in writing.

1. **Amendment of the Tender Document**
	1. The Purchaser may, at any time prior to the deadline for submission of the Tender, at its own initiative or in response to a clarification requested by the Bidder(s), amend the Tender Document, on any account, for any reason. All amendment(s) shall be part of the Tender Document and binding on the Bidder(s).
	2. The Purchaser shall notify the amendment(s) in writing to the prospective Bidders.
	3. The Purchaser may, at its exclusive discretion, amend the Tender Document to extend the deadline for the submission of the Tender, in which case all rights and obligations of the purchaser and the Bidders previously subject to the deadline shall thereafter be subject to the deadline as extended.
2. **Preparation / Submission of Tender**
	1. This tender document is valid for Security Services.
	2. Bidder is allowed to bid for all components of the security service in the same tender.
	3. The Bidder is not allowed to bid for partial procurement of service.
	4. The Tender and all documents relating to the Tender shall be in English. Any printed literature furnished by the Bidder in another language shall be accompanied by an English translation which shall govern for purposes of interpretation of the Tender. The Tender shall be filed in / accompanied by the prescribed Forms, Annexes, Schedules, Charts, Drawings, Documents, Brochures, Literature, etc. which shall be typed, completely filled in, stamped and signed by the Bidder or his Authorized Representative. In case of copies, photocopies may be submitted.
	5. The Tender shall be in two parts i.e. the **TECHNICAL PROPOSAL and the FINANCIAL PROPOSAL.**
		1. The Technical Proposal shall comprise and fulfill all the requirements, without quoting the price.
	6. Technical Proposal (Annexure-A & Annexure-B)
	7. Technical Proposal Form (Annexure-C)
		1. Affidavit and Undertaking (All terms & conditions and qualifications listed anywhere in the RFP have been satisfactorily vetted).
		2. Covering letter duly signed and stamped by authorized representative.
		3. Authorized Certificate / document from the principle / manufacturer.
		4. Evidence of eligibility of the Bidder and the Services .
		5. Evidence of conformity of the Services to the Tender Document
		6. Technical Brochures / Literature
		7. The statement must be signed by the authorized representative of the Bidder
		8. Financial Capacity
		9. Valid Registration Certificate for Income Tax, Sales Tax, NBIA and / or other allied agencies / organizations / regulatory authorities.
		10. Income Tax & Sales Tax Returns for the last three tax years
		11. Power of Attorney, if an authorized representative is appointed
	8. The Financial Proposal shall comprise the following:
		1. Financial Proposal Form as mentioned vide (Annexure)
		2. Price Schedule as mentioned vide (Annexure)
		3. Tender Security (02% of estimated price **(Estimate Price: Rs. 42,000,000)** in shape of CDR) / Bank Guarantee
	9. The Bidder shall seal the **Original Technical Proposal** in an envelope duly marked as under:

 Original Technical Tender for

Tender Name. [Number of Tender]
Category No:

[Name of the Purchaser]
[Address of the Purchaser]

[Name of the Bidder]
[Address of the Bidder]
[Phone No. of the Bidder]

* 1. The Bidder shall follow the same process for the Financial Tender.
	2. The Bidder shall again seal the sealed envelopes of **Original Technical Proposal** and the **Original Financial Proposal** in an outer envelope, duly marking the envelope as under:

Original Tender for

Tender Name. [Name of Tender]
Category No:

Strictly Confidential

Open on [Last Date of submission of the Tender]

[Name of the Purchaser]

[Address of the Purchaser]

[Name of the Bidder]
[Address of the Bidder]
[Phone No. of the Bidder]

* 1. The Tender shall be mailed to reach and dropped in the Tender Box placed at the Purchaser’s office, during office hours, up to due date and time.
	2. **This is made obligatory to affix authorized signatures with official seal on all original documents, annexure, copies, certificates, brochures, literature, drawings, letters, forms and all relevant documents as part of the bids submitted by the bidder. Noncompliance with the same will cause the rejection of bid at the time of opening.**

1. **Tender Price.**
	1. The quoted price shall be:

12.1 Best / final / fixed and valid until completion of all obligations under the Contract i.e. not subject to variation / escalation;

* 1. On for basis including all charges up to the delivery point at various Punjab Government Offices in Punjab (if required);In Pak Rupees; Inclusive of all taxes, duties, levies, insurance, freight, etc.
	2. If not specifically mentioned in the Tender(s), it shall be presumed that the quoted price is as per the above requirements.
	3. Where no prices are entered against any item(s), the price of that item shall be deemed to have

been distributed among the prices of other items, and no separate payment shall be made for that item(s).

* 1. Each cost should be identified as installation (one time) or monthly/quarterly/yearly (recurring)

support of operation services thereof.

1. **Tender Security**
	1. The Bidder shall furnish the Tender Security as under:
	2. As part of financial bid envelope, failing which will cause rejection of bid.
		1. If Tender Estimated Price is less than or equal to PKR 5 Million, in the form of Demand Draft / Pay Order / Call Deposit Receipt, in the name of the Executive Director RIC Rwp;
		2. If the Tender Estimated Price is more than PKR 5 Million, in the form of Bank Guarantee, issued by a scheduled bank operating in Pakistan, in the name of the Executive Director RIC Rawalpindi, as per the format provided in the Tender Document or in another form acceptable to the Purchaser;
		3. For a sum equivalent to **2 % of Estimated Price**; **(Estimate Price: Rs. 42,000,000)**
		4. Denominated in Pak Rupees;
		5. Have a minimum validity period of one eighty (180) days from the last date for submission of the Tender or until furnishing of the Performance Security, whichever is later.
	3. The proceeds of the Tender Security shall be payable to the Purchaser, on the occurrence of any

/ all of the following conditions:

* + 1. If the Bidder withdraws the Tender during the period of the Tender validity specified by the

Bidder on the Tender Form; or

* + 1. If the Bidder does not accept the corrections of his Total Tender Price; or
		2. If the Bidder, having been notified of the acceptance of the Tender by the Purchaser during the

period of the Tender validity, fails or refuses to furnish the Performance Security, in accordance with the Tender Document.

* 1. The Tender security shall be returned to the technically unsuccessful Bidder with

Unopened / sealed financial bid while the unsuccessful bidders of financial bid opening procedure will be returned the tender security only. The Tender Security shall be returned to the successful

Bidder on furnishing the Performance Security.

1. **Tender Validity**

The Tender shall have a minimum validity period of 180 days from the last date for submission of the Tender. The Purchaser may solicit the Bidder's consent to an extension of the validity period of the Tender. The request and the response thereto shall be made in writing. If the Tendered agrees to extension of validity period of the Tender, the validity period of the Tender security shall also be suitably extended. The Tendered may refuse extension of validity period of the Tender, without forfeiting the Tender security.

1. **Modification / Withdrawal of the Tender**
	1. The Bidder may, by written notice served on the Purchaser, modify or withdraw the Tender after submission of the Tender, prior to the deadline for submission of the Tender.
	2. The Tender, withdrawn after the deadline for submission of the Tender and prior to the expiration of the period of the Tender validity, shall result in forfeiture of the Tender Security.
2. **Opening of the Tender**
	1. Tenders shall be opened, at the given place, time and date, in the presence of the Bidder(s) for which they shall ensure their presence without further invitation.
	2. The Bidder's name, modifications, withdrawal, security, attendance of the Bidder and such

other details as the Purchaser may, at its exclusive discretion, consider appropriate, shall be announced and recorded.

* 1. **No bidder or its representative will be allowed to keep any digital device (camera, audio**

**recorder, cell phone etc.)** During tender opening meeting at given time and location.

Noncompliance will cause the rejection of respective bidder.

1. **Clarification of the Tender**

The Purchaser shall have the right, at his exclusive discretion, to require, in writing, further information or clarification of the Tender, from any or all the Bidder(s). No change in the price or substance of the Tender shall be sought, offered or permitted except as required to confirm the corrections of arithmetical errors discovered in the Tender. Acceptance of any such correction is sold discretion of the purchaser

1. **Determination of Responsiveness of the Bid (Tender)**
	1. The Purchaser shall determine the substantial responsiveness of the Tender to the Tender Document, prior to the Tender evaluation, on the basis of the contents of the Tender itself without recourse to extrinsic evidence. A substantially responsive Tender is one which:

* + 1. Meets the eligibility criteria for the Bidder for the Services as mentioned vide Anne-A &B.
		2. Meets the Technical Specifications for the Services as mentioned vide Annexure-A & B;
		3. Meets the delivery period / point for the Services as mentioned vide Annexure-A & B;
		4. Meets the rate and limit of liquidated damages;
		5. Offers fixed price quotations for the Services as mentioned vide Annexure-A & B;
		6. Is accompanied by the required Tender Security as part of financial bid envelope;
		7. The original receipt of tender fee submitted, attached with technical bid envelope;
		8. Is otherwise complete and generally in order;
		9. Conforms to all terms and conditions of the Tender Document, without material deviation or reservation.
	1. A material deviation or reservation is one which affects the scope, quality or performance of the Services or limits the Purchaser's rights or the Bidder's obligations under the Contract.
	2. The Tender determined as not substantially responsive shall not subsequently be made

 responsive by the Bidder by correction or withdrawal of the material deviation or reservation.

 However, the Purchaser may waive off any minor non-conformity or inconsistency or informality or irregularity in the Tender.

1. **Correction of errors / Amendment of Tender**
	1. The Tender shall be checked for any arithmetic errors which shall be rectified, as follows:
		1. If there is a discrepancy between the amount in figures and the amount in words for the Total Tender Price entered in the Tender Form, the amount which tallies with the Total Tender Price Entered in the Price Schedule, shall govern.
		2. If there is a discrepancy between the unit rate and the total price entered in the price Schedule, resulting from incorrect multiplication of the unit rate by the quantity, the unit rate as quoted shall govern and the total price shall be corrected, unless there is an obvious and gross misplacement of the decimal point in the unit rate, in which case the total price as quoted shall govern and the unit rate shall be corrected.
		3. If there is a discrepancy in the actual sum of the itemized total prices and the total tender price

quoted in the Price Schedule, the actual sum of the itemized total prices shall govern.

* 1. The Tender price as determined after arithmetic corrections shall be termed as the Corrected Total Tender Price which shall be binding upon the Bidder.
	2. Adjustment shall be based on corrected Tender Prices. The price determined after making such

adjustments shall be termed as Evaluated Total Tender Price.

* 1. The cost of making good any deficiency resulting from any acceptable, quantifiable variations and deviations from the terms and conditions of the Contract / Technical Specifications, shall be added to the corrected Tender Price for comparison purposes only. No credit shall be given for offering delivery period earlier than the specified period.
	2. The Bidder shall state the Tender Price for the payment terms outlined in the Conditions of Contract which will be considered for the evaluation of the Tender. The Bidder may state alternate payment terms and indicate the reduction in the Tender price offered for such alternative payment terms. The Purchaser may consider the alternative payment terms offered by the Bidder.
	3. The Bidders may offer discounts for items which shall be taken into account in the evaluation of the Tenders so as to determine the Tender offering the lowest evaluated cost for the Purchaser in deciding award(s) for whole tender.
1. **Rejection / Acceptance of the Tender**
	1. The Purchaser shall have the right, at his exclusive discretion, to increase / decrease the quantity

of any or all item(s) without any change in unit prices or other terms and conditions, accept a Tender reject any or all tender(s), cancel / annul the Tendering process at any time prior to award of Contract, without assigning any reason or any obligation to inform the Bidder of the grounds for the Purchaser's action, and without thereby incurring any liability to the Bidder and the decision of the Purchaser shall be final.

* 1. The Tender shall be rejected if it is:

 22.2.a Substantially non-responsive; or

22.2.b Submitted in other than prescribed forms, annexes, schedules, charts, drawings, documents / by other than specified mode; or

22.2.c Incomplete, un-sealed, un-signed, printed (hand written), partial, conditional, alternative, late; or

 22.2.d Subjected to interlineations / cuttings / corrections / erasures / overwriting; or

 22.2.e The Bidder submits more than one Tenders; or

 22.2.f The Bidder refuses to accept the corrected Total Tender Price; or

 22.2.g The Bidder has conflict of interest with the Purchaser; or

 22.2.h The Bidder tries to influence the Tender evaluation / Contract award; or

22.2.i The Bidder engages in corrupt or fraudulent practices in competing for the Contract award.

22.3 There is any discrepancy between bidding documents and bidder’s proposal i.e. any non-

conformity or inconsistency or informality or irregularity in the submitted bid.

* 1. The Bidder submits any financial conditions as part of its bid which are not in conformity with

tender document.

1. **Acceptance Letter (Letter of Intent)**

The Purchaser shall, send the Acceptance Letter (Letter of Intent) to the successful Bidder, prior to the expiry of the validity period of the Tender, which shall constitute a contract, until execution of the formal Contract.

1. **Performance Security**
	1. The successful Bidder shall furnish Performance Security as under:

22.1.a Within five (5) working days of the receipt of the Acceptance Letter from the Purchaser;

22.1.b In the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per the format provided in the Tender Document or in another form acceptable to the Purchaser;

 22.1.c For a sum equivalent to **10% of the contract value**;

 22.1.d Denominated in Pak Rupees;

 22.1.e Have a minimum validity period of one year from the date of Award Notification or until the date of expiry of warranty period, support period or termination of services, whichever is later.

* 1. The proceeds of the Performance Security shall be payable to the Purchaser, on occurrence of any / all of the following conditions:

22.2.a If the Contractor commits a default under the Contract;

22.2.b If the Contractor fails to fulfill any of the obligations under the Contract;

22.2.c If the Contractor violates any of the terms and conditions of the Contract.

* 1. The Contractor shall cause the validity period of the performance security to be extended for such period(s) as the contract performance may be extended. The Performance Security shall be returned to the Bidder within thirty working days after the expiry of its validity on written request from the Contractor.
1. **Redressal of grievances by the procuring agency**
	1. The procuring agency shall constitute a committee comprising of odd number of persons, with proper powers and authorizations, to address the complaints of bidders that may occur prior to the entry into force of the procurement contract.
	2. Any bidder feeling aggrieved by any act of the procuring agency after the submission of his bid may lodge a written complaint concerning his grievances not later than fifteen days after the announcement of the bid evaluation report.
	3. The committee shall investigate and decide upon the complaint within fifteen days of the receipt

of the complaint.

* 1. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.

**TERMS & CONDITIONS OF THE CONTRACT**

**Contract Title:**

**Contract for**

**Between**

**Rawalpindi Institute of Cardiology (RIC)**

**And**

**[Name of Contractor]**

**Dated:**

**TABLE OF CONTENTS**

I. Agreement

II. General Conditions of Contract

24. Contract

25. Contract Documents and Information

26. Contract Language

27. Standards

28. Commercial Availability

29. Patent Right

30. Execution Schedule

31. Payment

32. Price

33. Contract Amendment

34. Assignment / Subcontract

35. Extensions in time for performance of obligations under the Contract

36. Liquidated Damages

37. Blacklisting

38. Forfeiture of Performance Security

39. Termination for Default

40. Termination for Insolvency

41. Termination for Convenience

42. Force Majeure

43. Dispute Resolution

44. Statutes and Regulations

45. Taxes and Duties

46. The Client

47. Authorized Representative

48. Waiver

49. Training

III. Technical Specifications

* 1. **AGREEMENT**

This CONTRACT AGREEMENT (this “Contract”) made as of the \_\_\_\_ of \_\_\_, [2023], between [**Rawalpindi Institute of Cardiology, Rawalpindi**] (the “Purchaser”), on the one part, and [**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**], on the other part severally liable to the Purchaser for all of the Contractor’s obligations under this Contract and is deemed to be included in any reference to the term “Contractor.”

**RECITALS**

**WHEREAS**,

(a) The Government through the Purchaser intends to spend a part of its budget / funds
for making eligible payments under this contract. Payments made under this contract will be subject, in all respects, to the terms and conditions of the Contract in lieu of the consulting services as described in the contract.

(b) The Purchaser has requested the Contractor to provide certain services as described in Tender Document; and

(c) The Contractor, having represented to the Purchaser that it has the required professional skills, and personnel and technical resources, has agreed to provide such services on the terms and conditions set forth in this Contract.

**NOW THEREFORE**, the Parties to this Contract agree as follows:

1. The Contractor hereby covenants with the Purchaser to supply the Services and provide the Services, in conformity in all respects with the provisions of the Contract, in consideration of the payments to be made by the Purchaser to the Contractor.

2. The Purchaser hereby covenants with the Contractor to pay the Contractor, the Contract Price or such other sum as may become payable, at the times and in the manner, in conformity in all respects with the provisions of the Contract, in consideration of supply of the Services.

3. The following shall be deemed to form and be read and construct as part of this Contract:

a. The Tender Document

b. Bidder’s Proposal

c. Terms and Conditions of the Contract

d. Special Stipulations

e. The Technical Specifications

f. Tender Form

g. Price Schedule

h. Affidavit(s)

i. Authorized Dealership / Agency Certificate

j. Performance Security

k. Service Level Agreement (SLA) (if required)

l. Non-Disclosure Agreement (if required)

m. Any Standard Clause acceptable for Purchaser

4. This Contract shall prevail over all other documents. In the event of any discrepancy / Inconsistency within the Contract, the above Documents shall prevail in the order listed above.

1. The Purchaser may, at any time, by written notice served on the Contractor, alter, amend, omit, increase, decrease or otherwise change the nature, quality, quantity and scope, of all / any of the Services / the Works, in whole or in part.
2. The Contractor shall, within ten working days of receipt of such notice, submit a cost estimate and execution schedule of the proposed change (hereinafter referred to as the Change), to the Purchaser.
3. The Contractor shall not execute the Change until and unless the Purchaser has allowed the said Change, by written order served on the Contractor with a copy to the Client.
4. The Change, mutually agreed upon, shall constitute part of the obligations under this Contract, and the provisions of the Contract shall apply to the said Change.
5. No variation in or modification in the Contract shall be made, except by written amendment signed by both the Purchaser and the Contractor.
6. If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, deduct from the Contract Price, as liquidated damages, a sum of money @ **0.25% of the Contract Price** which is attributable to such part of the Services / the Works as cannot, in consequence of the failure / delay, be put to the intended use, for every day between the scheduled delivery date(s), with any extension of time thereof granted by the Purchaser, and the actual delivery date(s). Provided that the amount so deducted shall not exceed, in the aggregate, 50% of the Contract Price.
7. If the Contractor fails / delays in performance of any of the obligations, under the Contract /

violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, blacklist the Contractor, either indefinitely or for a stated period, for future tenders in public sector.

1. If the Contractor is found to have engaged in corrupt or fraudulent practices in competing for the award of contract or during the execution of the contract, the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, **blacklist the Contractor**, either indefinitely or for a stated period, for future tenders in public sector.
2. If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract/commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, forfeit Performance Security of the Contractor.
3. The Contractor shall be entirely responsible for all taxes, duties and other such levies imposed make inquiries on income tax/ sales tax to the concerned authorities of Income Tax and Sales Tax Department, Government of Pakistan
4. After the award of contract, contractor will provide list of the personnel (ex-army/police commando male only) within 7 days to the purchaser and will present the agreed number of personnel (ex-army/police commando male only) along with their documents for examination within next seven days (not later than 15 days of the award of the contract). Purchaser has the right to accept or reject the personnel as per terms and conditions of the contract.
5. Failing to provide the agreed number of security guards (ex-army/police commando male only) with in stipulated period of time, purchaser reserve the right to cancel the contract and forfeit the bid security.
6. Contractor will also provide an additional affidavit Annex- to this effect.
7. The firms are bound to pay the salary to guards / supervisors etc. as per the Punjab Provision under section IV of Punjab Minimum Wages Act 2019. **“(Distribution of salaries through e-channel i.e bank account, easy paisa, Jazz Cash, or any other and proof is mandatory to attach with the following month’s invoice which will be cross checked by our account department of RIC)”.**

IN WITNESS whereof the Parties hereto have caused this Contract to be executed in accordance with the laws of Pakistan as of the day, month and year first indicated above.

For [full legal name of the Purchaser]: For [full legal name of the Contractor]:

Maj. Gen (R) Signature of Owner of Firm---------------------

 HI) Name ------------------------------------------------

Medical Superintendent Father Name-----------------------------------

Rawalpindi Institute of Cardiology Designation--------------------------------------

Rawalpindi CNIC#-------------------------------------

**Witnessed By (Official): Witnessed By:**

Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

CNIC#\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ CNIC#\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Name \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Designation\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Designation\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Address\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**II General Conditions of Contract**

1. **Contract**

The Purchaser shall, after receipt of the Performance Security from the successful Bidder, send the Contract provided in the Tender Document, to the successful Bidder. Within **three working** **days** of the receipt of such Contract, the Bidder shall sign and date the Contract and return it to the Purchaser.

1. **Contract Documents and Information**

The Contractor shall not, without the Purchaser's prior written consent, make use of the Contract, or any provision thereof, or any document(s), specifications, drawing(s), pattern(s), sample(s) or information furnished by or on behalf of the Purchaser in connection therewith, except for purposes of performing the Contract or disclose the same to any person other than a person employed by the Contractor in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.

1. **Contract Language**

The Contract and all documents relating to the Contract, exchanged between the Contractor and the Purchaser, shall be in English. The Contractor shall bear all costs of translation to English and all risks of the accuracy of such translation.

1. **Standards**

The Services provided under this Contract shall conform to the authoritative latest industry standards.

1. **Patent Right**

The Contractor shall indemnify and hold the Purchaser harmless against all third party claims of

Infringement of patent, trademark or industrial design rights arising from use of the Service or

any part thereof.

1. **Execution Schedule**

The Contractor shall submit an Execution Schedule, giving details of services rendered, as

required under the Contract, to the Client, immediately after the issuance of letter of Intent.

1. **Payment**
	* 1. The Contractor shall submit an Application for Payment, in the prescribed form, to the Client.

The application for Payment shall: be accompanied by such invoices, receipts or other
documentary evidence as the Client may require; state the amount claimed; and set forth in
detail, in the order of the Price Schedule, particulars of the Services provided, up to the date of
the Application for Payment and subsequent to the period covered by the last preceding Certificate of Payment, if any.

* + 1. The Client shall issue a Certificate of Payment, in the prescribed form, to the Purchaser, with a

copy to the Contractor, verifying the amount due, within seven days of receipt of an Application
for Payment. The Client may withhold a Certificate of Payment on account of defect(s) / short
coming(s) in the services provided. The Client may make any correction or modification in a

Certificate of Payment that properly be made in respect of any previous certificate.

* + 1. The Purchaser shall pay the amount verified in the Certificate of Payment within twenty one

(21) days of receipt of a Certificate of Payment. Payment shall not be made in advance. The Purchaser shall make payment for the Services provided, to the Contractor, as per Government policy, in Pak Rupees, through treasury cheque.

1. **Price**

The Contractor shall not charge prices for the Services provided and for other obligations

discharged, under the Contract, varying from the prices quoted by the Contractor in the Price

Schedule.

1. **Contract Amendment**
	1. The Purchaser may, at any time, by written notice served on the Contractor, alter, amend, omit,

increase, decrease or otherwise change the nature, quality, quantity and scope, of all / any of the

Services / the Works, in whole or in part.

* 1. The Contractor shall, within ten working days of receipt of such notice, submit a cost estimate

and execution schedule of the proposed change (hereinafter referred to as the Change), to the

Purchaser.

* 1. The Contractor shall not execute the Change until and unless the Purchaser has allowed the said

Change, by written order served on the Contractor with a copy to the Client.

* 1. The Change, mutually agreed upon, shall constitute part of the obligations under this Contract,

and the provisions of the Contract shall apply to the said Change.

* 1. No variation in or modification in the Contract shall be made, except by written amendment

signed by both the Purchaser and the Contractor.

1. **Assignment / Subcontract**
2. The Contractor shall not assign or sub-contract its obligations under the Contract, in whole or in

part, except with the Purchaser's prior written consent.

1. The Contractor shall guarantee that any and all assignees / subcontractors of the Contractor

shall, for performance of any part / whole of the work under the contract, comply fully with the
terms and conditions of the Contract applicable to such part / whole of the work under the
contract.

1. **Extensions in time for performance of obligations under the Contract**

If the Contractor encounters conditions impeding timely performance of any of the obligations, under the Contract, at any time, the Contractor shall, by written notice served on the Purchaser with a copy to the Client, promptly indicate the facts of the delay, its likely duration and its cause(s). As soon as practicable after receipt of such notice, the Purchaser shall evaluate the situation and may, at its exclusive discretion, without prejudice to any other remedy it may have, by written order served on the Contractor with a copy to the Client, extend the Contractor's time for performance of its obligations under the Contract.

1. **Liquidated Damages**

If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, deduct from the Contract Price, as liquidated damages, a sum of money @**0.25% of the Contract Price** which is attributable to such part of the Services / the Works as cannot, in consequence of the failure / delay, be put to the intended use, for every day between the scheduled delivery date(s), with any extension of time thereof granted by the Purchaser, and the actual delivery date(s). Provided that the amount so deducted shall not exceed, in the aggregate, 50% of the Contract Price.

1. **Blacklisting**
	* 1. If the Contractor fails / delays in performance of any of the obligations, under the Contract /

violates any of the provisions of the Contract / commits breach of any of the terms and conditions of the Contract the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, blacklist the Contractor, either indefinitely or for a stated period, for future tenders in public sector.

* + 1. If the Contractor is found to have engaged in corrupt or fraudulent practices in competing for the

award of contract or during the execution of the contract, the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, blacklist the Contractor, either indefinitely or for a stated period, for future tenders in public sector.

1. **Forfeiture of Performance Security**

If the Contractor fails / delays in performance of any of the obligations, under the Contract / violates any of the provisions of the Contract/commits breach of any of the terms and conditions of the Contract the Purchaser may, without prejudice to any other right of action / remedy it may have, forfeit Performance Security of the Contractor.

Failure to supply required items/services within the specified time period will invokepenalty as specified in this document. In addition to that, Performance Security amount will be forfeited and the company will not be allowed to participate in future tenders as well.

1. **Termination for Default**
2. If the Contractor fails / delays in performance of any of the obligations, under the Contract /

violates any of the provisions of the Contract / commits breach of any of the terms and
conditions of the Contract the Purchaser may, at any time, without prejudice to any other right of
action / remedy it may have, by written notice served on the Contractor with a copy to the

Client, indicate the nature of the default(s) and terminate the Contract, in whole or in part,
without any compensation to the Contractor. Provided that the termination of the Contract shall
be resorted to only if the Contractor does not cure its failure / delay, within fifteen working days

(or such longer period as the Client may allow in writing), after receipt of such notice.

1. If the Purchaser terminates the Contract for default, in whole or in part, the Purchaser may

procure, upon such terms and conditions and in such manner as it deems appropriate, Services /
Works, similar to those undelivered, and the Contractor shall be liable to the Purchaser for any
excess costs for such similar Services / Works. However, the Contractor shall continue

performance of the Contract to the extent not terminated.

1. **Termination for Insolvency**

If the Contractor becomes bankrupt or otherwise insolvent, the Purchaser may, at any time, without prejudice to any other right of action / remedy it may have, by written notice served on the Contractor with a copy to the Client, indicate the nature of the insolvency and terminate the Contract, in whole or in part, without any compensation to the Contractor.

1. **Termination for Convenience**
2. The Purchaser may, at any time, by written notice served on the Contractor with a copy to the

Client, terminate the Contract, in whole or in part, for its convenience, without any compensation to the Contractor.

1. The Services which are complete or to be completed by the Contractor, within thirty working

days after the receipt of such notice, shall be accepted by the Purchaser. For the remaining services, the Purchaser may elect:

1. to have any portion thereof completed and delivered; and/or
2. to cancel the remainder and pay to the Contractor an agreed amount for partially completed

Services or Works previously procured by the Contractor for the purpose of the Contract,

together with a reasonable allowance for overhead & profit.

1. **Force Majeure**
2. The Contractor shall not be liable for liquidated damages, forfeiture of its Performance Security,

blacklisting for future tenders, termination for default, if and to the extent his failure / delay in performance /discharge of obligations under the Contract is the result of an event of Force
Majeure.

1. If a Force Majeure situation arises, the Contractor shall, by written notice served on the

Purchaser with a copy to the Client, indicate such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Contractor shall continue to perform under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

1. **Dispute Resolution**
2. The Purchaser and the Contractor shall make every effort to amicably resolve, by direct informal

negotiation, any disagreement or dispute arising between them under or in connection with the Contract.

1. If, after thirty working days, from the commencement of such informal negotiations, the

Purchaser and the Contractor have been unable to amicably resolve a Contract dispute, either
party may, require that the dispute be referred for resolution by arbitration under the Pakistan
Arbitration Act, 1940, as amended, by one or more arbitrators selected in accordance with said
Law. The place for arbitration shall be Rawalpindi, Pakistan. The award shall be final and binding on
the parties.

1. **Statutes and Regulations**
2. The Contract shall be governed by and interpreted in accordance with the laws of Pakistan.
3. The Contractor shall, in all matters arising in the performance of the Contract, conform, in all

respects, with the provisions of all Central, Provincial and Local Laws, Statutes, Regulations and By-Laws in force in Pakistan, and shall give all notices and pay all fees required to be given or paid and shall keep the Purchaser indemnified against all penalties and liability of any kind for breach of any of the same.

1. The Courts at Lahore shall have the exclusive territorial jurisdiction in respect of any dispute or

difference of any kind arising out of or in connection with the Contract.

1. **Taxes and Duties**

The Contractor shall be entirely responsible for all taxes, duties and other such levies imposed

make inquiries on income tax / sales tax to the concerned authorities of Income Tax and Sales

Tax Department, Government of Pakistan.

1. **Contract Cost**

The Contractor shall bear all costs / expenses associated with the preparation of the Contract and

the Purchaser shall in no case be responsible / liable for those costs / expenses.

1. **The Client**
2. The Client shall only carry out such duties and exercise such authority as specified in the

Contract. The Client shall have no authority to relieve the Contractor of any of his obligations

under the Contract, except as expressly stated in the Contract.

1. The Contractor shall proceed with the decisions, instructions or approvals given by the Client in

accordance with these Conditions.

1. The Client shall conform with all the relevant clauses of this Tender Document to carry out all

responsibilities assigned thereto in a timely manner.

1. **Authorized Representative**
2. The Purchaser, the Client or the Contractor may, at their exclusive discretion, appoint their

Authorized Representative and may, from time to time, delegate any / all of the duties /
authority, vested in them, to their authorized Representative(s), including but not limited to,
signing on their behalf to legally bind them, and may, at any time, revoke such delegation.

1. The Authorized Representative shall only carry out such duties and exercise such authority as

may be delegated to him, by the Purchaser, the Client or the Contractor.

1. Any such delegation or revocation shall be in writing and shall not take effect until notified to

the other parties to the Contract.

1. Any decision, instruction or approval given by the Authorized Representative, in accordance

with such delegation, shall have the same effect as though it had been given by the Principal.

1. Notwithstanding Clause 65.4, any failure of the Authorized Representative to disapprove

Services or Works shall not prejudice the right of the Client to disapprove such Services or Works and to give instructions for the rectification thereof.

1. If the Contractor questions any decision or instruction of the Authorized Representative of the

Purchaser / the Client, the Contractor may refer the matter to the Purchaser / the Client who shall confirm, reverse or vary such decision or instruction.

1. **Waiver**

Failure of either party to insist upon strict performance of the obligations of the other party, under the Contract, shall in no way be deemed or construed to affect in any way the right of that party to require such performance.

1. **Training**
2. The Contractor shall arrange and undertake a comprehensive training program for the staff nominated by the Purchaser / the Client to ensure that they shall acquire a good working knowledge of the operation, and general maintenance of the Services to be supplied under the Contract.
3. In case of non-compliance with instructions, non-cooperation or other difficulties experienced
by the Contractor with regard to any of these personnel, the Contractor shall apprise the
Purchaser / Client and proceed to implement suitable remedial measures after consultation with
them.

**Special Stipulations**

**SCHEDULE-A, SPECIAL STIPULATIONS**

For ease of Reference, certain special stipulations are as under:

|  |  |
| --- | --- |
| **Tender Security** | The Contractor shall furnish the Tender Security as under: * For the whole Tender in the form of Call Deposit Receipt (CDR) / Bank Guarantee, in the name of Executive Director RIC, Rwp@2% estimated price **(Estimate Price: Rs. 42,000,000)** in Pak Rupees.
* Have a minimum validity period of ninety days from the last date for submission of the Tender or until furnishing of the Performance Security, whichever is later
 |
| **Performance Security** | The successful Contractor shall furnish Performance Security as under:* Within five (5) working days of the receipt of the Acceptance Letter from the Purchaser; in the form of a CDR / Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per the format provided in the Tender Document or in another form acceptable to the Purchaser; for a sum equivalent to 10% of the contract value; denominated in Pak Rupees.
* Have a minimum validity period of ninety days from the date of Award Notification or until the date of expiry of warranty period, whichever is later
 |
| **(Delivery Period) Start operation of Services after installation, configuration, deployment, commissioning, testing, and training** | Immediately from the issuance of acceptance letter. |
| **Penalties**  | **Summary of Penalties** | **Penalties in PKR** |
| Attendance less than 85% (Absent / Vacant/ Not Deployed) | 500 plus the amount of daily wages (amount of daily wages rates will be calculated on the basis of thirty days per month). |
| Service provide fails to enroll 100% HR. | 2000 per month plus Monthly Wages rate per personal. |
| Missing Personal (Absent/ vacant/Not Deployed) during public / local holidays or any other special occasions.  | 500 plus the amount of daily wages (amount of daily wages rates will be calculated on the basis of thirty days per month). |
| Staff is found without uniform which include (Shirt and trousers, cap shoes, belt, name tag etc.) | Rs. 200 will be charge for each such staff for that particular day.  |
| If any worker (after work for complete month) not get paid minimum wage as per labor laws. | Rs. 5000 /staff shall be imposed for the particular month. |
| if any worker (after worked for complete month) not get paid minimum wage as per labour laws.  | Rs. 5000 /staff shall be imposed for the particular month. |
| Penalty on non-provision of PESSI payment detail of deployed strength on monthly basis. | 1200 for was personnel per month. |
| Service provider shall be responsible to provide Ex-Army guard/ (Lea-personnel) according to contract. | Penalty of Rs. 200 shall be imposed per day for each missing Ex-army guard / Ex-Army / (Lea-personnel”). |
| if the staff turnover for any particular month is greater than 30%  | 20000 per month. |
| the service provider shall ensure that no member of the staff takes financial compensation or benefit from the staff or public of any sort. | A minimum fine of Rs.5000 shall be levied for every instance of a written report submitted to administrative Head of the institution. |
| Any Protest or strike observed by the staff / janitors etc will be considered a breach of contract. | 25.000 per incident and will be doubled every next 24 hours. (Rs. 25,000 for first 24 hours, Rs. 50,000 for 24-48 hours and so on).  |
|  | Any public complaint like misbehave, theft, financial benefits | 2000 per incident and respective staff must be replaced immediately. |
| **Legal Status to Work in Pakistan** | The Bidder must be allowed and meet all conditions set forth by the Government of Punjab and Government of Pakistan to work with all concerned parties of the private, public, and not for profit sectors. |

**Annexure-A**

**Financial Capacity of the Bidder**

Additionally, the following financial data form shall be filled out for the Bidder. The Purchaser reserves the right to request additional information about the financial capacity of the Bidder. A Bidder that fails to demonstrate through its financial records that it has the financial capacity to perform the required Supply/Services may be disqualified.

Financial Information Historical information for the previous three years

(Most recent to oldest in (PAK Rupees)

 Year 1 Year 2 Year 3

(Year) (Year) (Year)

Information from Balance Sheet:

(1) Total Assets (TA)

(2) Current Assets (CA)

(3) Total Liabilities (TL)

(4) Current Liabilities (CL)

Information from Income Statement:

(5) Total Revenue (TR)

(6) Profits before Taxes (PBT)

Net Worth (1) - (3)

Current Ratio (2) / (4)

Provide information on current or past litigation or arbitration over the last three (3) years as shown in the form below.

Litigation or arbitration in the last three (3) years: No:\_\_\_\_\_Yes:\_\_\_\_\_\_ (See below)
 Litigation and Arbitration During Last three (3) Years

Year Matter in Dispute Value of Award Against

Contractor in PAK

Rupees

**Authorized Signatures with Official Seal**

**Annexure-B**

**CATEGORY: SECURITY SERVICES**

**TECHNICAL PROPOSAL**

**REQUIREMENTS OF TECHNICAL PROPOSAL:**

All the bidders submitting their bids against this bid must submit the qualification application along with the information in the following formats together with the relevant documentation:

1. **Market Presence:**
* Firm name, its status, address, telephone number(s), fax number, email address.
* Copy of Incorporation or Registration Certificate.
* Copy of Income Tax Return for last 03 Years.
* Copy of Memorandum & Articles Association
* Copy of Firm’s National Tax Number Certificate
* Copy of N.I.C. of Firm’s Authorized Representative
* Copy of letter of intent or agreement (JV & Partnership not acceptable).
* Details of offices / branches operated internationally and nationally.
1. **Financial Soundness:**
* Financial soundness certificate and bank statement for at least 12 months.
1. **Key Professionals:**
* List of Key Personnel including engineers, managers, supervisors and other staff.
1. **Working Experience:**
* Only firms having minimum 05 years’ experience of security services. Documentary evidence should be submitted.
* Working Experience Sheet (Attached)
* List of similar nature Successful and In-hand Projects.
1. **ISO 9001: 2008 Certificate:**
* Copy of ISO 9001: 2008 Certificate with Scope of “Facility Management Services” if any.
1. **Registration with EOBI / Social Security Institution:**
* Registration with EOBI & Social Security Institution:
1. **Quality Assurance & Heath, Safety, Environment Policies & Procedures:**
* Submission of Comprehensive Quality, Heath, Safety & Environment Policies &
Procedures.
* Submission of Proposed Methodology, Approach & Organ gram for the Project.
1. **Performance Report:**
* Submission of Comprehensive Performance Report Formats
* Submission of Data Analysis Formats
1. **Annual Maintenance Plans:**
* Submission of all equipment’s annual maintenance plans
1. **Computer Aided Facility Management Software:**
* Details of currently using Computer Aided Facility Management Software, features and Reports format.
1. **Security Plans:**
* Submission of security plans for General Shift, Evening Shift, Night Shift & VIP movements Security Plan
1. **Security Tools & Equipment:**
* List of available security tools & equipment

**Affidavit to the effect that the firm is not Blacklisted and is not in litigation with any organization / department, private or public.**

**Evaluation Criteria:**

Each Technical Proposal will be evaluated according to the Criteria given below.

Technical Evaluation Criteria (To Qualify Minimum 60 marks)

**Name of the Firm:**

**Technical Proposal - Weight age Point Rating Basis**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S#** | **Area** | **Points Distributions** | **Total Marks** | **Marks Obtained** |
| 01 | Market Presence | 02 Point for each year of establishment. |  **10** |  |
| 02 | Financial Soundness | 01 Point for each 100,000/= revenue generated every month during last 12 months. | **10** |  |
| 03 | Key Personals (Army official to get double marks) | Total supervisory workforce = **5** (20 plus =5, 16-20=3, 11-15=2, 6-10=1)Total Security Guards **=5** (200 plus=5, 151-200=4, 121-150=3, 101-120=2, less than 100=1 | **10** |  |
| 04 | Experience of Security Services  | 1.5 Point each year for more than 2 clients. | **10** |  |
| 05 | ISO 9001 : 2008 Certification | 05 Points for Certified Organization | **10** |  |
| 06 | EOBI / Social Security Registration | 05 Point for registration with EOBI & Employee Social Security Institution  | **10** |  |
| 07 | Quality, Health, Safety &Environment Policies & Procedures | 10 Points for comprehensive Policies and procedures, Methodology, Approach & Organ gram |  **10** |  |
| 08 | Security plans | 3 points for Comprehensive security Plan of each organization having more than 70 workforces.  |  **10** |  |
| 09 | Security Tools & Equipment | 2 point for each category of Modernized Security Tools &Equipment |  **10** |  |
| 10 | Progress Reports Formats | 5 Points for comprehensive Progress Reports Formats. |  **10** |  |
|  | **TOTAL MARKS** |  **100** |  |

 **TOTAL MARKS: 100 QUALIFYING MARKS: 60**

**FINANCIAL PROPOSAL**

**FORM OF BID SUBMISSION:**

Medical Superintendent

Rawalpindi Institute of Cardiology

Rawal Road, Rawalpindi

**Subject:** **SECURITY SERVICES FOR RIC**

**(Bidders are requested to fill in the blank spaces in this form of Bid).**

Dear Sir,

Having inspected site and checked all local conditions affecting the works and having also examined all Bid documents including the instructions to bidders, General Conditions of Contract and Scope of Services, we the undersigned offer to provide Security Services in conformity with the Bid documents including Instructions to Bidder, General Conditions of Contract and Scope of Services for the total sums as specified in Financial Quotation agreed upon under the contract.

We accept the above Bid documents as valid and binding including those parts not countersigned in fully by us.

We confirm that we have satisfied ourselves about the site, services, climate, traffic and all other conditions which influence or may influence the works, and we do not require any clarification and additional information thereto and that we cannot raise any claim for not knowing them.

We undertake to carry out such alterations, additions or curtailments of the works as may from
time to time be determined and ordered in writing by the employer in accordance with the
contract.

The rates and prices which we have quoted and all information and data attached with our Bid are complete and without any hidden technical or financial reservations or implications. They have been duly checked and are correct in every aspect.

The rates and prices entered in the Bid are firm and are inclusive of all cost of manpower, labor, equipment, custom duties, sales tax, surcharges, local & federal taxes, insurances, royalties, overhead and profit and all other direct and indirect costs related to and connected with the satisfactory execution of services.

We undertake if our Bid is accepted to sign the Agreement of Contract within fourteen (14) working days of the issue of the Letter of Award.

If our Bid is accepted we will furnish a Performance Bond from a scheduled bank approved by the employer for the amount 10% of the bid amount.

We agree to pay all costs towards the preparation of the Agreement of Contract.

We further agree to abide by this Bid for a period of (180) one eighty calendar days from the date of opening of the Bid and it shall remain binding upon us for this period.

Unless and until a formal agreement is prepared and signed, the Bid documents together with your written acceptance thereof shall constitute a binding contract between us.

We understand that you are not bound to accept the lowest or any Bid, you may receive.

**Dated: This \_\_\_\_\_\_\_\_\_\_day of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, 20\_\_**

Signature of the bidder \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Duly authorized to sign the Bid on behalf of:

**Name of bidder in block letter**

**Designation of the bidder:**

**Address:**

**In presence of:**

**Name of witness:**

**Designation of the witness:**

**Address:**

**FINANCIAL PROPOSAL**

**FORM OF BID REQUIREMENTS:**

**Subject**

* 1. Amount of Earnest Money in the form of CDR / Bank Guarantee.
	2. Performance Bond (as per clause 6.10)Amount: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Validity Period of performance bond.

* 1. Surety for the proposed Performance Bond

(state the name and address of the proposed scheduled bank from whom Performance Bond shall be obtained).

* 1. Venue of arbitration
	2. Facility Manager’s address for serving of notices
	3. Bidder’s address for serving of notices

 **(Signature of bidder
 & Company Seal)**

**Provision**

02% of the estimated price **(Estimate Price: Rs. 42,000,000)** in favor of Executive Director RIC Rawalpindi

 10% (Ten Percent) of the bid amount at the

time of signing of the contract.

Till end of Contract Period.

Any Scheduled Bank in Pakistan

Rawalpindi Institute of Cardiology, Rawalpindi

Medical Superintendent Rawalpindi Institute of Cardiology, Rawalpindi

**FINANCIAL PROPOSAL**

 **Note:**

* Rates will be inclusive of all taxes where applicable.
* PST / GST applicable as per rules.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S #** | **Description** | **Minimum Number of Personnel Per Package (As per Annex – G)** | **Total Rate (PKR) per worker per month Inclusive of all applicable taxes / insurance / contributions / etc** | **Total Cost (PKR) for 1 Month Inclusive of all taxes and insurance / contributions / etc** |
| 01 | Supervisor - (Ex-Army man , Naib subedar or senior) | **A** | **B** | **A\*B=C** |
| 03 | Security Personnel - (Ex-Army /Leas) & CCTV Operators | **D** | **E** | **D\*E=F** |
| 04 | Security Personnel – (Commando) with arms (12 bore) including 50 ammunition rounds (Ex-Army/Police) | **G** | **H** | **G\*H=I** |
| 05 | Security Personnel - (Lady Searcher) | **J** | **K** | **J\*K=L** |
|  | **Rented Cost of Associated Supplies per Package (Annex-K)** | **M** |
|  | **Management Cost Per Package Per Month** | **N** |
|  | **TOTAL PRICE FOR PACKAGE PER MONTH** | **C+F+I+L+M+N** |

**ASSOCIATED SUPPLIES**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S.#** | **Detail** | **Qty** | **Monthly Charges / Unit Inclusive of all taxes** | **Total Cost for 1 Month Inclusive of all taxes** |
| **A** | **B** | **C** | **D** | **(C\*D) = E** |
| 01 | Walki Talki | **20** |  |  |
| 02 | Walk Through Gate | **04** |  |  |
| 03 | Hand Metal Detectors  | **04** |  |  |
| 04 | Car Checking Mirro | **01** |  |  |
|  | **RENTED COST OF ASSOCIATED SUPPLIES PER PACKAGE**  |  |

Total Monthly Charges Rs. \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_/-

(Rupees\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Only)

**SCOPE OF WORK**

**SECURITY SERVICES**

The purpose of security assessment is to assist MANAGEMENT of RIC in the protection of working class, employees, staff, building, physical assets and visitors by identifying organizational strengths and weaknesses in their physical protection and security practices. The security assessment analyzes existing protocols, policies, and procedures, in addition to evaluating physical security vulnerabilities and threats. Findings are analyzed, evaluated, and written recommendations made to control these threats.

All security management programs should be developed using the security assessment concept. Security is a system concept which requires on-going training, monitoring, and swift attention to problem identification. The ultimate success of a security program will depend upon a renewed commitment by employer’s administration to support this most important process.

The assessment should be designed to identify environmental deficiencies, hazards, and unsafe practices. The professional security assessment can serve as a tool in assisting management in developing their ownself-assessment. New standards require collecting information about security deficiencies and providing corrective action to improve the environment of care.

**Circulation**

This document contains important security information, it is classified and confidential. You are requested to keep it under lock and key therefore when not actually in use, and please don’t leave it unattended or make photocopies.

**AIM**

To provide the comprehensive security services to the Rawalpindi Institute of cardiology, Rawalpindi

Scope of Security Services

1. Provide 24/07 Security Services to the entire facility of Rawalpindi Institute of cardiology, Rawalpindi.
2. Provide required number of human resource as per the contract (list of all employee deployed in RIC for e.g guards, supervisor etc,)
3. Provide Bio-Metric attendance machine and for online attendance verification as per duty roster.
4. Prevent unwanted bodies entry and maintain disciplined visitors’ load.
5. Safe keeping of Bio-Medical, Non-Bio Medical & ICT inventory.
6. Safeguard the property against theft, damage and misuse.
7. Ensure 24-Hour Security coverage.
8. Ensure Smooth traffic and foot flow throughout the hospital.
9. Abide by labor laws including but not limited to minimum wages, social security and EOBI.
10. The dress code must be approved by the institution before commencement of the services.
11. Distribution of salaries through e-channel i.e bank account, easy paisa, Jazz Cash, or any other and the proof must be attached with the following month’s invoice which will be cross checked by our account department of RIC.
12. The service provider shall be responsible for furnishing all labor ammunitions, uniforms, detectors, and other related equipment. i.e. Weapons (with ammunition) as per hospital requirement, Hand metal detectors 04 qty, uniform including shirt & trousers, cap, shoes belt, name tag, etc and whistles for all security staff .
13. Monitoring of CCTV System and UVI System
14. Develop policies and procedures for the Security Department to assure the Plan enhances the overall
security operations of the facility.
15. Provide an identification system appropriate for employees, staff, vendors, and visitors.
16. Provide access control to various areas within and on the grounds to include access control to
sensitive areas in the premises as deemed appropriate by the management.
17. Maintain the facility Parking Plan to include employees, visitor, and staff access to the facility.
18. Maintain and enforce the security of various events and functions within the premises of RIC.
19. Provide special security services for VIP Movements
20. To follow any other instructions with regard of security services as given by the employers
 representative of RIC.
21. Submit progress reports & security plans on weekly & monthly basis.

**Duty Hours**

The duty hours of security guards are fixed, with each group of guards working on a 08 Hours shift. This is done, in order to maintain an efficient security check.

**Human Resource / Manpower**

|  |  |  |
| --- | --- | --- |
| **S#** | **Description** | **Job Description & Experience** |
|  **1** |  Supervisor  | Act as an interface between the client and the contactor’s staff.Maintaining duly signed daily audit sheets and complaint register.Coordinate any kind of shifting / relocations of the staff maintain attendance for all the staff.Ensuring presence of the staff at their respective stations.Maintain log of all equipment and utilities allocation and utilization.Submit the required reporting forms.Should be Medically fit.**Minimum Experience: At least 7 years** **Age:** 30 years & above. |
|  **2** |  Ex-Amry | **Minimum Experience: At least 5 years (Ex-serviceman).****Age:** 25 years & above. |
|  **3** | Security Personnel | **Minimum Experience: At least 5 years (as security guard or ex-serviceman)** **Ages:** 25 years & above. |

Trained Guards from Defense Forces / police commandos except female security guards will be provided.

**Dress Code / Conduct for Security Guard**

* Contractor shall provide the Uniforms to their staff as per the climatic conditions.
* The Security Supervisors / Guards should be wearing company designed uniform at all the time.
* Security label cards will be returned to the person in-charge after shift hours.
* Designated guards will be carrying licensed weapon and ammunition at all time.
* All guards will carry their personal identification with them at all time.
* In case of any emergency/happening will report to concerned official at priority.

**Checking of Ladies Guest / Employees**

Contractor will provide Lady Guards to facilitate management to search the Material / Handbag being carried by Ladies while visiting the premises.

**Annexure-C**

**TECHNICAL PROPOSAL SUBMISSION FORM**

[Location, Date]

To,

 (Name and address of Client / Purchaser)

Dear Sir,

We, the undersigned, offer to provide the \_\_\_\_\_ (insert title of assignment) in accordance with your
Request for Proposal/Tender Document dated \_(insert date)\_ and our Proposal. We are hereby submitting
our Proposal, which includes the Technical Proposal and the Financial Proposal sealed in two separate
envelopes.

We undertake, if our Proposal is accepted, to provide supply of \_\_\_\_\_\_\_\_\_related to the assignment.

We also confirm that the Government of Pakistan / Punjab has not declared us, or any, ineligible on charges of engaging in corrupt, fraudulent, collusive or coercive practices. We furthermore, pledge not to indulge in such practices in competing for or in executing the Contract, and we are aware of the relevant provisions of the Proposal Document.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

Authorized Signature
(In full and initials)

Name and Designation of Signatory

Name of Firm

Address

**Annexure-D**

**Format for Covering Letter**

To

(Name and address of Purchaser)

Sub: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

Dear Sir,

a) Having examined the tender document and Appendixes we, the undersigned, in conformity with
 the said document, offer to provide the said items on terms of reference to be signed upon the
 award of contract for the sum indicated as per financial bid.

b) We undertake, if our proposal is accepted, to provide the items/services comprise in the contract
 within time frame specified, starting from the date of receipt of notification of award from the
 client Department / Office.

c) We agree to abide by this proposal for the period of \_\_\_\_ days (as per requirement of the project)
 from the date of bid opening and it shall remain binding upon us and may be accepted at any time
 before the expiration of that period.

d) We agree to execute a contract in the form to be communicated by the \_\_\_\_ (insert name of the
 Purchaser) \_\_\_\_\_, incorporating all agreements with such alterations or additions thereto as may be
 necessary to adapt such agreement to the circumstances of the standard.

e) Unless and until a formal agreement is prepared and executed this proposal together with your
 written acceptance thereof shall constitute a binding contract agreement.

f) We understand that you are not bound to accept a lowest or any bid you may receive, not to give
 any reason for rejection of any bid and that you will not defray any expenses incurred by us in
 biding.

g) We would like to clearly state that we qualify for this work as our company meets all the pre-F
 criteria indicated on your tender document. The details are as under:

**Authorized Signatures with Official Seal**

**Annexure-E**

**INSTRUCTION FOR PREPARATION OF POWER OF ATTORNEY**

a) To be executed by an authorized representative of the bidder.

b) The mode of execution of the Power of Attorney should be in accordance with the procedure,
 if any, laid down by the applicable law and the charter documents of the executants and when
 it is so required the same should be under common seal affixed in accordance with the
 required procedure.

c) Also, wherever required, the Bidder should submit for verification the extract of the charter
 documents and documents such as a resolution/power of attorney in favor of the Person
 executing this Power of Attorney for the delegation of power hereunder on behalf of the
 Bidder.

d) In case the Application is signed by an authorized Director / Partner or Proprietor of the
 Applicant, a certified copy of the appropriate resolution / document conveying such authority
 may be enclosed in lieu of the Power of Attorney.

**Format of Power-of-Attorney**

**POWER OF ATTORNEY**

**(On Stamp Paper of relevant value)**

Know all men by these presents, we (name of the company and address of the registered office) do hereby appoint and authorize Mr. (full name and residential address) who is presently employed with us and holding the position of as our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our proposal for (name of the project) in response to the tenders invited by the (name of the Purchaser) including signing and submission of all documents and providing information/responses to (name of the Purchaser) in all matters in connection with our Bid.

We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us.

**Dated this \_\_\_\_\_ day of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 20\_\_**

For \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**(Signature)**

**(Name, Designation and Address)
Accepted**

**(Signature)**

**(Name, Title and Address of the Attorney)
Date:**

**Annexure-F**

**UNDERTAKING**

It is certified that the information furnished here in and as per the document submitted is true and
correct and nothing has been concealed or tampered with. We have gone through all the
conditions of tender and is liable to any punitive action for furnishing false information/
documents.

**Dated this \_\_\_\_\_ day of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 20\_\_**

**Signature**

**(Company Seal)**

**In the capacity of**

**Duly authorized to sign bids for and on behalf of:**

**Annexure-G**

**AFFIDAVIT**

Integrity Pact

We \_\_\_\_\_ (Name of the bidder / supplier)\_ being the first duly sworn on oath submit, that Mr. / Ms. \_\_\_\_\_\_\_\_
(if participating through agent / representative) is the agent / representative duly authorized by \_(Name of
the bidder company) \_\_\_\_\_\_ hereinafter called the Contractor to submit the attached bid to the \_\_\_\_\_ (Name of the Purchaser)\_. Affiant further states that the said M/s (Bidding Firm/Company Name) has not paid, given or donate or agreed to pay, given or donate to any line officer or employee of the \_(Name of the Purchaser)\_ any money or thing of value, either directly or indirectly, for special consideration in the letting of the contract, or for giving undue advantage to any of the bidder in the bidding and in the evaluationandselection of the bidder for contract or for refraining from properly and thoroughly maintaining projects implementations, reporting violation of the contract specification or other forms of non-compliance.

**Signature & Stamp**

**Subscribed and sworn to me this \_\_\_\_\_\_\_\_ day of \_\_\_\_\_ 20\_\_**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Notary Public**

**Annexure-H**

**TENDER SECURITY FORM**

WHEREAS [Name and Address of the Contractor] (hereinafter called "the Contractor") has submitted
Tender against Tender Name (hereinafter called "the Tender") to the [Name and Address of the
Purchaser] (hereinafter called "the Purchaser") for the Total Tender Price of PKR (in figures

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) (in words \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_).

AND WHEREAS [Name of the Bank] having registered office at [Address of the Bank] (hereinafter called "the Guarantor") has agreed to give the Contractor a Guarantee;

THEREFORE the Guarantor hereby affirms to bind himself, his successors and his assigns to the

Purchaser, for the sum of PKR (in figures \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) (in words

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) and undertakes to pay to the Purchaser, upon receipt of his written demand(s), any sum(s) as specified by him, not exceeding the above limit in aggregate, without cavil / argument and without the Purchaser having to substantiate / prove or to show grounds / reasons for such claim(s), on the occurrence of any / all of the following conditions:

1. If the Contractor withdraws the Tender during the period of the Tender validity specified by the
 Contractor on the Tender Form; or

2. If the Contractor does not accept the corrections of his Total Tender Price; or

3. If the Contractor, having been notified of the acceptance of the Tender by the Purchaser during
 the period of the Tender validity, fails or refuses to furnish the Performance Security, in
 accordance with the Tender Document.

Provided that the Purchaser shall specify the occurred condition(s) owing to which the said sum is due to
him.

Provided further that any demand(s) / claim(s) from the Purchaser shall reach the Guarantor within thirty working days after the expiry of the Guarantee.

This guarantee shall remain valid up to \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ or until furnishing of the Performance Security, whichever is later.

**Date this \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_day of 20\_\_\_.**

**GUARANTOR**

**Signature**

**CNIC # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Name**

**Designation
Address**

**Annexure-I**

**PERFORMANCE SECURITY**

**Issuing Authority:
Date of Issuance:
Date of Expiry:**

**Claim Lodgment Date:**

WHEREAS [Name and Address of the Contractor] (hereinafter called "the Contractor") has agreed to
supply the Services and render the Services against Tender Name (hereinafter called "the Contract") for

the Contract Value of PKR (in figures \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) (in words

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_).

AND WHEREAS it has been stipulated in the Tender Document that the successful Contractor shall furnish Performance Security, within seven working days of the receipt of the Acceptance Letter from the Purchaser, in the form of a Bank Guarantee, issued by a scheduled bank operating in Pakistan, as per the format provided in the Tender Document or in another form acceptable to the Purchaser, for a sum equivalent to Rs.\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_(10% of the contract value) valid from the date of issue until all obligations have been fulfilled in accordance with the Contract;

AND WHEREAS [Name of the Bank] having registered office at [Address of the Bank] (hereinafter called "the Guarantor") has agreed to give the Contractor a Guarantee;

THEREFORE the Guarantor hereby affirms to bind himself, his successors and his assigns to the

Purchaser, for the sum of PKR (in figures \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) (in words

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_) and undertakes to pay to the Purchaser, upon receipt of his written demand(s), any sum(s) as specified by him, not exceeding the above limit in aggregate, without cavil / argument and without the Purchaser having to substantiate / prove or to show grounds / reasons for such claim(s), on the occurrence of any / all of the following conditions:

1. If the Contractor commits a default under the Contract;

2. If the Contractor fails to fulfill any of the obligations under the Contract;

3. If the Contractor violates any of the provisions of the Contract.

Provided that the Purchaser shall specify the occurred condition(s) owing to which the said sum is due to
him.

Provided further that any demand(s) / claim(s) from the Purchaser shall reach the Guarantor within thirty working days after the expiry of the Guarantee.

This guarantee shall remain valid up to \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ or until expiry of warranties or all obligations have been fulfilled in accordance with the Contract, whichever is later.

**Date this \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_day of 20\_\_\_.**

**GUARANTOR**

**Signature**

**CNIC # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
Name**

**Designation
Address**

**Annexure-J**

**AFFIDAVIT**

We \_\_\_\_\_ (Name of the bidder / supplier)\_ being the first duly sworn on oath and affirm that:

1. We will provide the list of all personnel (ex-army/police commando except female SG) and the equipment to the RIC management within seven days of the signing of the contract.
2. We will present all personnel (ex-army/police commando except female SG) along with their release documents to RIC management for examination with in fifteen days of the signing of the contract
3. Selection or rejection of the personnel according to the terms and condition of the contract will be accepted whole heartedly and replacement of the rejected personnel will be provided within seven days of the rejection
4. We understand the if we fail to provide 100% agreed personnel according to the terms and condition of the contract, RIC management has right to cancel our contract and forfeit the bid security and we will have no objection to it.

**Signature & Stamp**

**Subscribed and sworn to me this \_\_\_\_\_\_\_\_ day of \_\_\_\_\_ 20\_\_**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Notary Public**

**Annexure – J**

**ANNUAL DEMAND FOR SECURITY SERVICES FY 2023-24**

|  |  |  |  |
| --- | --- | --- | --- |
| **Description** | **Minimum Number of personnel Per package** | **Estimated Monthly Charges** | **Estimated Annual Charges** |
| Supervisor - (Ex-Army man , Naib ubedar or senior) | **04** | **3,500,000** | **42,000,000** |
| Security Personnel - (Ex-Army /Leas) & CCTV Operators | **76** |
| Security Personnel – (Commando) with arms (12 bore) including 50 ammunition rounds (Ex-Army/Police) | **15** |
| Security Personnel - (Lady Searcher) | **12** |
| **TOTAL** | **107** |

**Note:**

1. Contractor has to provide the complete detail of all security employees including CNIC, Previous job Certificate, retirement book from army / police.
2. Contractor has to provide complete detail of security equipments.
3. No. of human resource and the equipment can be changed according to the requirement of the RIC.
4. Services will be provided around the clock (24/7) in **03 equal shifts** irrespective of the holidays in the strength of 107 guards / day.
5. Maximum age of security guards must be 45 years, supervisor 55 years and senior supervisor not more than 60 years.
6. Practice of firing must be conducted twice in a year. Each firer to carry out fires with at least 5 rounds.
7. All guards (Ex-Army persons / Ex-Police or at least 05 years experience from any security company) be provide character wise exemplary as per their discharge book / character certificates and physically fit.
8. Salary given to all persons / guards as per Government Rules / Law

**Salary of guards includes;-**

|  |  |  |  |
| --- | --- | --- | --- |
| **Punjab Employees Social Security Institute** | **Employees Old Age Benefit Institute** | **Income Tax Department** | **Punjab Revenue Authority** |
| 6% | 5% | 3% | 16% |

1. Salary must be paid through cheque.
2. Security clearance to be carried out by Security Company and after security clearance one copy be provided to RIC for office record.
3. Salary must be given before 5th of each month. It should not be linked with cheque / payment of RIC.
4. List of 107 guards, supervisors and CCTV operators should be enclosed with tender documents otherwise tender documents will not be accepted.
5. 02 uniforms with badges per annum will be provided to each guard before start of duties.

**Annexure-K**

**ASSOCIATED SUPPLIES**

|  |  |  |
| --- | --- | --- |
| **S.#** | **Detail** | **Qty** |
| 01 | Walki Talki | **20** |
| 02 | Walk Through Gate | **04** |
| 03 | Hand Metal Detectors  | **04** |
| 04 | Car Checking Mirro | **01** |